Cultural Engagements in Community Technology Design

Insights from South-South Research Collaboration

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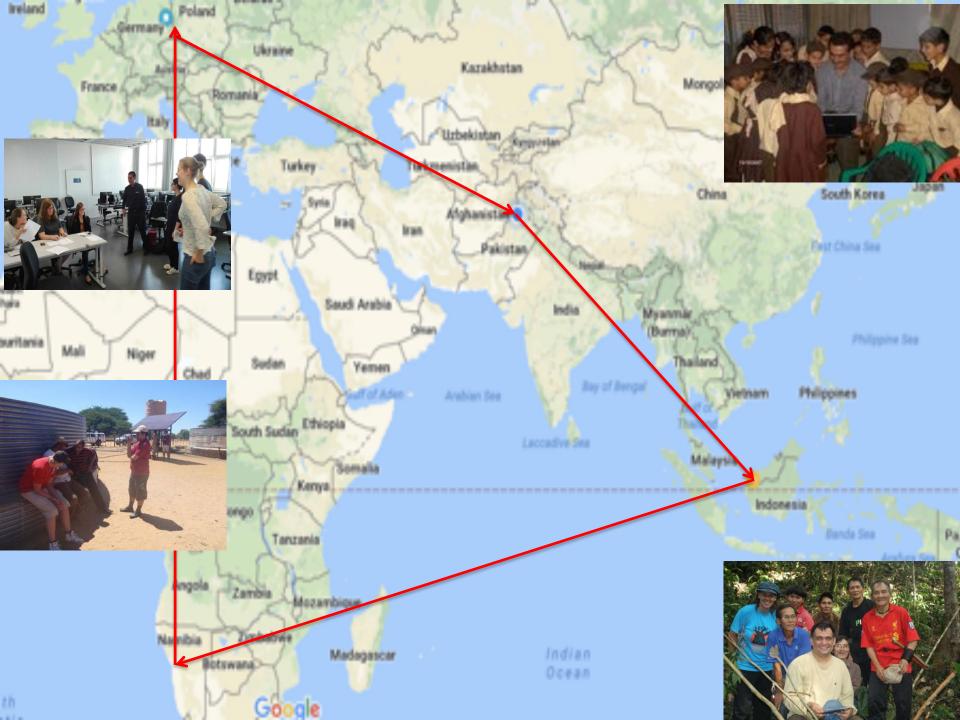
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Work with (very) Remote Communities



Telecentres



Living Labs-Locations



PI1M SITES

PROJECT TIED AND CONNECTS - RMET





Communities

Bario: Kelabit

Ba'Kelalan: Lun Bawang

Long Lamai: Penans

Pulau Larapan: Bajau

Kpg. Buayan: Dusun

 Pos Sinderut, Pos Lenjang: Semai

Pos Gob, Pos Balar: Temiar

Bau districts: Bidayuh

Yan district: Malays

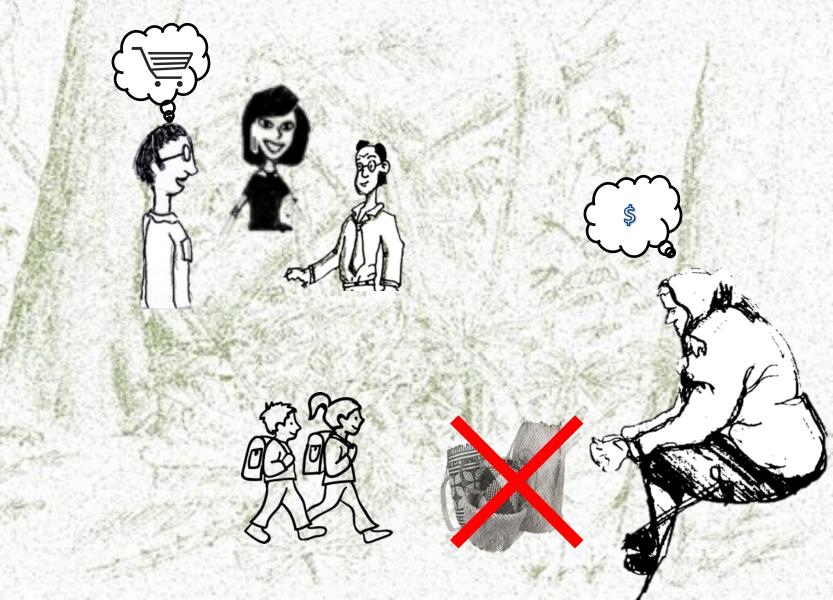
Daro: Melanau

 Meradong, Engkilili, Lubok Antu: Iban

 Sungai Asap: Kenyah, Kayan, Penans



An Exampler

















Rattan plates and bowls using natural dyes

















World Crafts Council (WCC) Award of Excellence for Handicrafts

2016 South-East Asia Sub-region



Rattan Coil Platters

Malaysia

Produced by : Artisans of Long Lamai Community

Designed by : Dr.June Ngo

Submitted by : Jacqueline Fong - Tanoti Sdn Bhd

The International 2016 Panel of Experts acknowledges that this handicraft product conforms to the rigorous standards set by the four criteria in the Award of Excellence programme. More specifically, the Jury examined the product and awarded it for its good innovation using a traditional technique adapted for modern use.

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Mr. Wang Shan President of WCC-AISBL World Crafts Council ---

H.E. Shelikh Salman Sabah al-Salem al-Homoud al-Sabah Minister of Information, State Minister for Youth Affairs, Head of National Council for Culture, Arts and Letters State of Kuwait Dr.Ghada Hijjawi Qaddumi President of WCC-APR Asia Pacific Region

South-South Collaboration

Namibian Desert - Forest of Borneo

Indigenous Knowledge Management







Community-based Co-Design







Interaction Protocols



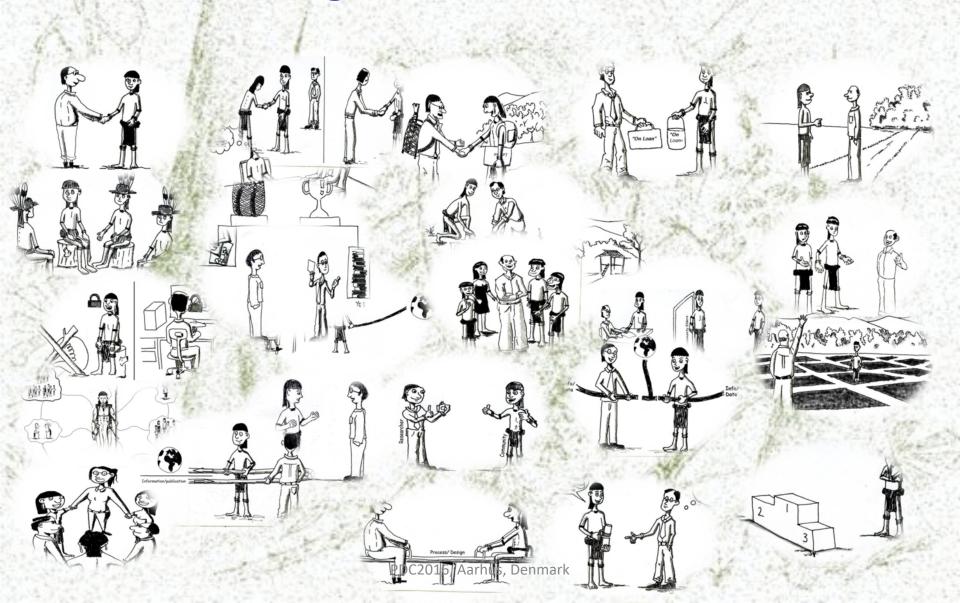


Community Concerns Articulated

Observations, Interview, Discussions...

- Managing Expectations: Payments
- Relevance and Appropriateness of questions/study
- Interest, Needs and Commitments
- Community Consensus
- Selection of Community Participants
- Timing
- Breaking rules
- Mutual Learning
- Counter Narratives

Sketching Interaction Protocols



Cultural Engagement Approaches

Metaphor				
Related disciplines	Cross-cultural	Inter-cultural	Multi-cultural	Trans-cultural
HCI	Wave 1: Cognitive science, humans as subjects	Wave 2: Collaboration and Interactions	Wave 3: Embodied experience and new meaning making	
Design paradigms	User-centred Design: User and cultural models	Participatory Design: Engagement, Empowerment	Interaction Design: User experiences, Reciprocity	Community- Based Co-Design: Unity of epistemologies, relevance
Community narratives	Narratives by the other	Counter- narrative	Harmonious narrative	Reflected narrative

Community Perspective

- Learning
- Identity
- Preservation of Indigenous Knowledge
- Intrinsic pleasure of participation
- Participants selection and exclusion
- Tokens of appreciation
- Limited resources
- Self-reflection through intervention
- Participants presentation in public(ations)

Maintaining Engagement

- Gatekeepers' roles and responsibilities: mediators and coaches to both
- Sincerity and Trust
- Sensitivity & Respect
- Adaptability
- Learning from cases



Q&A



Thank you for your attention